OPAS PARISH DATABASE (PARISH DB) PARISH ADMINISTRATORS GUIDE

Introduction

Welcome to OPAS Parish Database!

We hope that you will find the system easy to use and of course helpful.

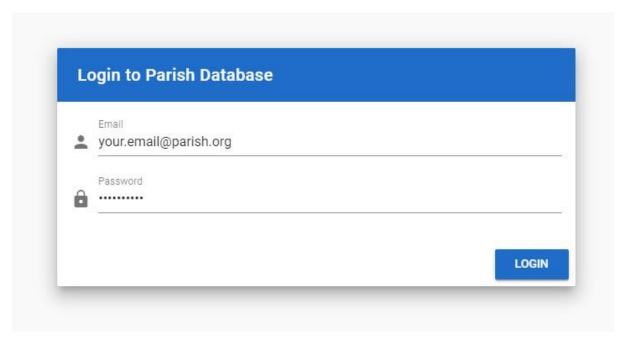
Like with OPAS accounts and Gift Aid, this system is owned by the Catholic Church and will developed for use by it for the future.

Please let us know via your parish administrator and/or diocese if you have any problems or would like to make suggestion as to how the system can be improved for the benefit of all.

Now to the boring but IMPORTANT bit!

OPAS Parish Database contains personal data as governed by data protection law, please bear this important responsibility in mind when accessing the system, extracting information from it and who then has access to that information.

Logging In



To use the Parish Database, you will first need to log in. You should have been supplied with your credentials by your Diocesan database administrator. These are your email address and a password.

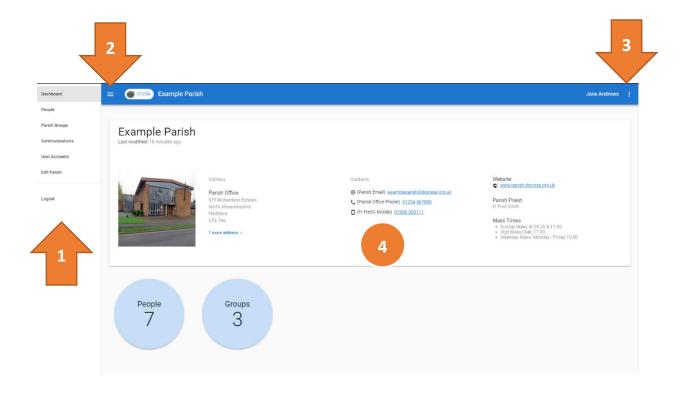
If you have difficulties logging in, please contact:

Your Diocesan database administrator.

DO NOT DIVULGE YOUR PASSWORD to anybody else, even your Diocesan administrator and do NOT allow your internet browser software to remember or save your password.

If your login details have been compromised, tell your Diocesan administrator and/or your Diocesan data protection officer/manager immediately – i.e. follow your Diocesan data protection procedures for a potential data breach.

The Application Layout



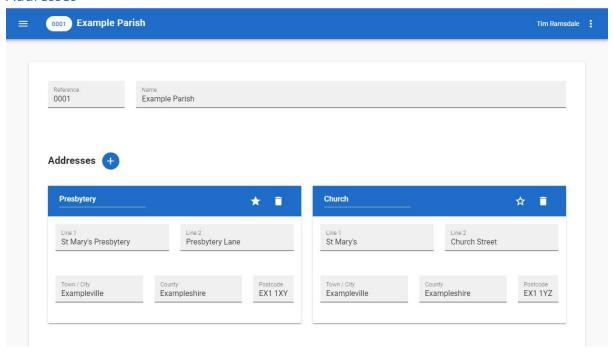
- 1. This is the application main menu. You use these to get to various sections and pages within the Parish Database.
- 2. The "hamburger" \equiv allows you to collapse and expand the side menu.
- 3. The 3 vertical dots open a menu that lets you:
 - a. Edit your profile (change your email, password, etc.)
 - b. Log out of the application.
- 4. This is the main application area.

Editing Parishes

You can edit your parish details by clicking the

Edit Parish menu item.

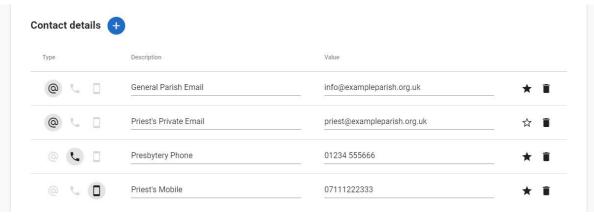
Addresses



Click the plus icon to add one or more addresses to your parish. For example, you may want to note your church address and the parish office address separately. You can add as many addresses as you need, but you should designate one address as the "primary address" by clicking the con. You can also enter a short description of each address by clicking and typing in the blue banner/bar above each address.

To remove an address, simply click on the 📋 delete icon.

Contact Details



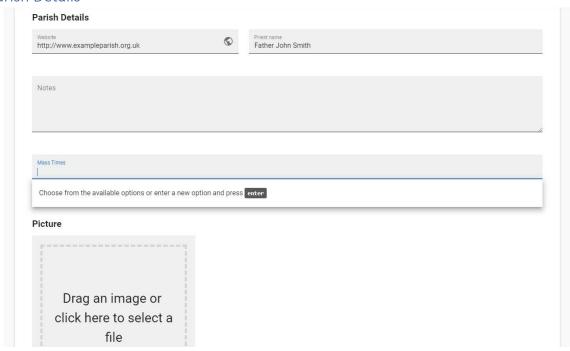
Click the plus icon to add one or more contact details to your parish. Contact details are one of three possible types: Email Addresses, Land Telephones and Mobile Phones

You can add as many contact details as you need, but you should designate one entry of each type as the "primary contact" by clicking the \checkmark icon.

For each contact detail, you can add a short description. This will make it easier to distinguish between multiple email addresses, phone numbers, etc.

To remove a contact detail, simply click on the delete icon.

Parish Details



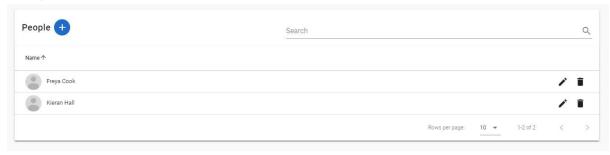
You can add more detail to the parish record by entering the website address, the Parish Priest's name and you can add any notes.

You can also record the parish Mass Times. To do this start typing in the Mass Times textbox and press the Enter key after each mass time. Parish DB will try to suggest common mass times as you are typing. You should choose the suggestion if it is relevant, or you can continue to create a new mass time.

You can also add a picture if you wish.

Don't forget to save any changes by clicking the Save button at the bottom of the screen!

People



You can list people by choosing People in the main menu. If you have lots of people, you can search for the person you want using the search tool at the top right of the page, and you can change the number of people displayed using the Rows per page options at the bottom right of the page.

Click the \bigoplus icon to add a new person. Click the \nearrow icon to edit a person and click the $\stackrel{\bullet}{\blacksquare}$ icon to delete a person.

Adding and Editing People

This information is what you can record against each person. Apart from their name, they are all optional:

- Title
- Forename
- Middle names
- Last name
- Date of Birth click to choose the Year, Month and Day from the dropdowns
- Country of origin
- Occupation or school
- External Organisations (linked to) This field is used to record other organisations (non-parish) that the person is associated with. As you type, the application may suggest organisations, and you should choose the suggestion if it appropriate. Alternatively, finish typing and press enter.
- Contact details and addresses. These operate exactly like the Parish Contact details and Addresses. Please see Your Parish section for detailed instructions.
- Sacraments Baptised (with place and date of baptism if you choose Yes), 1st Holy Communion, Confirmation and Marriage.
- Parish Details Year person arrived in the parish, the Mass attended (those they normally attend), and skills useful to the parish. These last two fields will offer suggestions as you complete them.
- Housebound if the person is housebound, you will be able to record whether they receive
 Holy Communion regularly and the persons who bring Holy Communion (possible
 suggestions may also be offered).
- Picture

Don't forget to Save!	

Importing people from OPAS Gift Aid

Parish administrators can also import people directly from OPAS Gift Aid.

Click on People in the main menu. Click on the icon and the application will show you a list of parishioners on OPAS Gift Aid. Note: people already imported will not be listed in this screen.

Click on the checkbox next to each person you wish to import and then click the Import button at the bottom of the page. To select everyone, you can click the checkbox at the top of the list. You must select at least one person to enable the Import button.

PLEASE CHECK THE LIST CAREFULLY before importing as sometimes donor records may be duplicated and if input errors occurred in OPAS Gift Aid it's possible that you may see donors that are not or are no longer associated with your parish. To unselect a donor, click the tick next to their name to remove them from the import.

Only information held in OPAS Gift Aid will be imported.

PLEASE NOTE – OPAS Gift Aid and the database do NOT synchronise data – i.e. if you change a record, delete a record or add a new person in either system the other system will also need to be updated. It is important therefore if different users are using the 2 systems they communicate with each other.

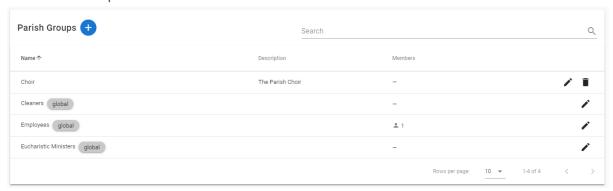
If you add a new donor to OPAS Gift Aid, you can then follow the import procedure in OPAS database to copy them across to the database (but not vice versa).

The import routine has a checking facility built in which means that only donor records which have not already been imported will be displayed. Caution is advised here because it is possible that a person may have been added in to the database some time before they become a Gift Aid donor, it would be wise to check this before considering an import – really this facility once the initial download has been done should probably only be used for new Gift Aid donors who are new to the parish at the same time.

Importing People from Excel

You can import people from Excel. Click on People in the main menu. Click the icon and follow the instruction to download the import file template which contains detailed guidance on how to format your data. Save your data in the file and click the icon to upload your data. ONLY correctly formatted data will be imported. If you already have people in the parish, you may need to check for duplicates.

Parish Groups



You can list groups by choosing \triangle Parish Groups in the main menu. If you have lots of groups, you can search for the group you want using the search tool, and you can change the number of groups displayed using the Rows per page options.

You can also order the list by clicking on the Name, Description, or Members headers.

Click the icon to add a new group. Click the icon to edit a group and click the icon to delete a group.

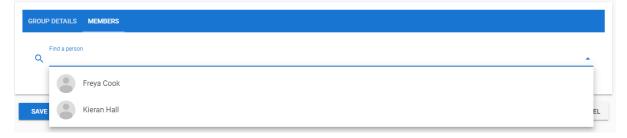
Adding and Editing Groups

When adding a group, you must enter a group name, and you can also add a description if you wish.

Don't forget to click the Save button!

Adding People to a Group (Members)

Click the Members tab in the blue header bar to list and add new people to the group you are creating or editing.



Click the Find a person text box, and then choose the person you wish to add to the group. As you type, the application will narrow the list of people, making it easier to find who you wish.

You can enter the Role of the person in the group if applicable – e.g. music leader.

Click the icon to remove a person from the group. This will NOT delete the person but will only remove them from the group!

Note: You can also add people to groups by editing their record in the People section by clicking the Parish Groups tab in the blue header bar. Here the process is reversed, so instead of search for a person to add to the group, you search for the group to which you want to add the person.

Permissions

Permissions are the rules that determine what Users can and cannot do. The way Parish DB works is that you first create a set of permissions, and then allocate that set of permissions to a user or set of users.

Parish DB is set up so that depending on what permissions are given to Users, they are able to do different things in each section of the site:

Section	Capability
Users	≔ List
People	See details
Groups (all groups, or just specific groups)	Assign (only applicable to groups)
	Edit
	+ Create
	T Delete

Permissions are grouped together to create what are called a "Permission Set". When creating a Permission Set, you allocate what capabilities are granted within each section.

So, for example, you might give a User no capabilities within the User section, "See details" capabilities within the People section, and "Assign" capabilities within the Groups section.

By granting this set of permissions to a User:

- they wouldn't be able to see any user information at all
- they would be able to see the list of people and would be able to click on a person and see their details, but wouldn't be able to edit, create or delete people
- they would be able to see the list of groups and their members, and can allocate people to groups, but won't be able to add, edit or delete groups

So, it is by creating these permission sets and assigning them to users, that you can control who can do what on Parish DB.

We recommend that you familiarise yourself with this section, and maybe ask us for assistance before creating any additional users.

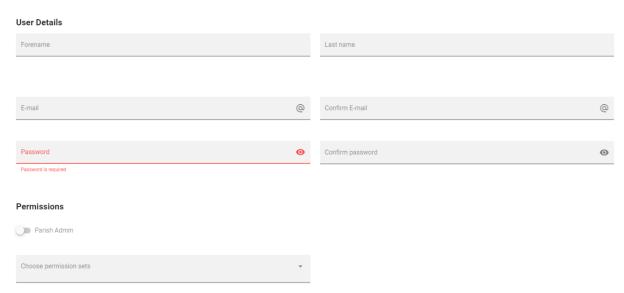
Parish Admin

You can assign certain users to be "Parish Admins". These people have a full set of permissions that allow them to edit all information in all sections within their parish. Please see the Users section below on how to make (and un-make) users Parish Admins.

Users

Note, Users are not People. Users have permission to log into the application. Should you wish to add someone as a User who already exists in Parish DB as a person, you will need to create them as a User as well.

Click _ User Accounts in the main menu and click the ticon to add a new user.



Complete the user details and press save when finished.

The password rules are:

Must have a minimum of 10 characters, at least one uppercase letter, one lowercase letter, one number and one special character (#?!@ $$\%^{*-""}()[]$).

You can click on the
icon to show the password you are typing.

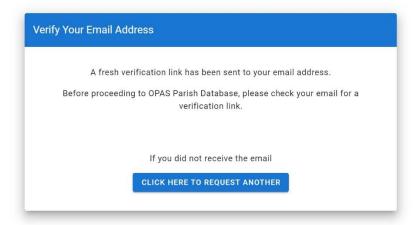
If you wish the user to have Parish Admin permissions, click the Parish Admin switch (It turns blue). The user will have full permissions for this parish.

Alternatively, you can assign one or more permission sets to this user. Choose them from the dropdown. To the right of this dropdown, you will see the full list of permissions assigned to this user based upon the sets you have chosen.

Don't forget to click the Save button!

When creating a new user, or when editing an existing user's email address, the email will need to be verified by the user. They will receive an email after they next attempt to log in containing an email verification link which they must click.

The verification link is only valid for **one hour**. Should any user require a new link, they can use the button provided on the popup to request a new verification email.



Communications

You can access the communications section by choosing the igspace Communications section on the main menu.

The communications page has two tabs:

- Drafts this is where draft messages that haven't yet been sent are listed, and can be edited, deleted or actually sent
- Sent this is where an archive of sent messages are listed and can be viewed

To create a new message, click the icon.



There are specific areas on the page for you to write the message subject line, and to create the body of the message (see above).

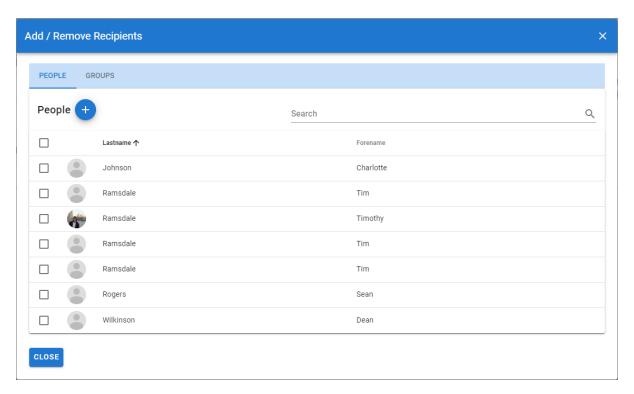
You can format the message using the toolbar above the message area:

- **H1** = primary heading
- **H2** = secondary heading
- **H3** = sub-heading
- $\mathbf{B} = \text{bold}$
- **I** = italic
- \mathcal{G} = turn highlighted text into a link to a website
- \equiv = bulleted list
- = = numbered list
- 77 = citation

Once you have created your message you can save it and return to it later to edit it and to add recipients.

You can add attachments by clicking on the "Attachments • icon.

To add recipients, click on the Add button in the Recipients area. A page will pop-up allowing you to choose recipients individually, or to select all the people within a specific group, or selection of groups. You can use the checkboxes to select multiple people/groups. You can also click the checkbox at the top of the list to select all in the list (click again to unselect all).



You can select as many people or groups as you wish, and these will be listed in the Recipients area of the main message editing page. When selecting people and/or groups, you can flip between each list using the tabs in the Add Recipient pop-up.

Once you have added your list of recipients, don't forget to click on the Save button to save your updated message!

Your message will now be listed in the Drafts section of the main Communications page.



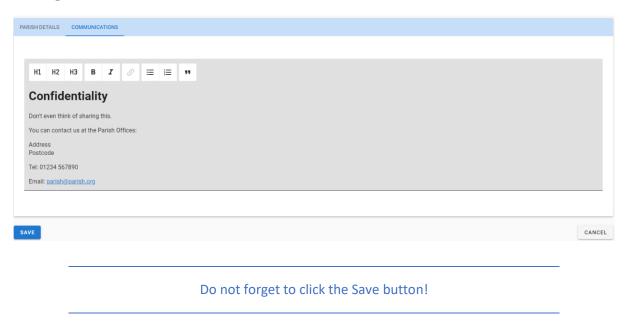
Until you actually send the message, you can return to it to edit it and it's recipients by clicking on the icon, and you can delete any unwanted drafts by clicking on the icon.

When you are ready to send the message, you simply click on the loon, and confirm your intention in the pop-up confirmation. You should then wait whilst the message is being sent, and you will see a progress bar indicating that the message is being emailed.

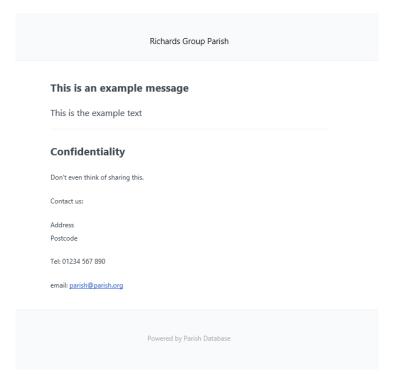
Once your message has been sent, it will be removed from the Drafts list, and will now be in the Sent list, where you can view it. If by chance you aborted the send message routine whilst is was running, so that perhaps not all recipients received it, you can continue sending the message from the Sent list by clicking on the icon. The icon will not be present if the message was sent successfully to all intended recipients.

Editing the email signature

You can edit the "signature" on the email sent on all communications by your parish. The signature is what appears below the main email body, and usually contains information about key contacts and confidentiality.



This what an example email message might look like to the recipient.



You will notice the "signature" appears below the main message body.